

**ST10 Tariff Notification
Effective 1st January 2025**

Maintenance and Services (Montly)		Change Percentage	Product Status
Telephony Equipment	ST10 / M	0%	No Change
Router Assurance	ST10 / RA	0%	No Change
Fraud Protection	ST10 / P	0%	No Change
Cloud Assure	ST10 / A	0%	No Change
365, 24/7 Response Service	ST10	0%	No Change
Sirus Web Portal Access	ST10	0%	No Change
Non Direct Debit Charge	ST10	0%	No Change
Website Services (monthly)			
SEO Optimiser	ST10	0%	No Change
Safeweb	ST10	14%	Carrier Imposed
Weblistings	ST10	15%	Carrier Imposed
Line Rentals, Trunks and Access Charges			
Analogue Line (WLR single & multi)	per Line	25%	Legacy Service
ISDN2e	per Channel	25%	Legacy Service
ISDN30e	per Channel	25%	Legacy Service
SIP Trunk	per Trunk	25%	Legacy Service
LG Cloud Licence	Per Licence	5%	Legacy Service
Call Recording (LG)	Per Licence	0%	No Change
ViCTUS Premier Hosted License	Per Licence	0%	No Change
Connectivity			
FTTP 40/10 Unlimited	Per Circuit	0%	No Change
FTTP 80/20 Unlimited	Per Circuit	0%	No Change
FTTP 115/20 Unlimited	Per Circuit	0%	No Change
FTTP 330/50 Unlimited	Per Circuit	0%	No Change
FTTP 550/75 Unlimited	Per Circuit	0%	No Change
FTTP 1000/115 Unlimited	Per Circuit	0%	No Change
ADSL 15	Per Circuit	25%	Legacy Service
ADSL 50	Per Circuit	25%	Legacy Service
ADSL 75	Per Circuit	25%	Legacy Service
ADSL 100	Per Circuit	25%	Legacy Service
ADSL 500	Per Circuit	25%	Legacy Service
ADSL Unlimited	Per Circuit	25%	Legacy Service
FTTC 40/10 100	Per Circuit	25%	Legacy Service
FTTC 40/10 Unlimited	Per Circuit	25%	Legacy Service
FTTC 80/20 100	Per Circuit	25%	Legacy Service
FTTC 80/20 Unlimited	Per Circuit	25%	Legacy Service
Hardware Charges Without Router Assure			
TP-Link 4G Router	Per Unit	0%	No Change
TP-Link Router	Per Unit	0%	No Change
Draytek Router	Per Unit	0%	No Change
ST10 Call bundle			
1000 minutes of UK National and 500 Mins of UK Mobile Calls, (O2, Vodafone, EE, & 3)	Per Month	0%	No Change